

Pick and Choose: A GNN-based Imbalanced Learning Approach for Fraud Detection

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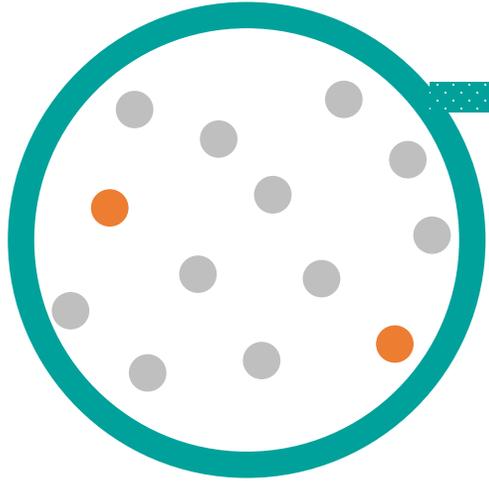
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- Background and Motivation
- Method – PC-GNN
- Experiment
- Conclusion and Future Work

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Fraud

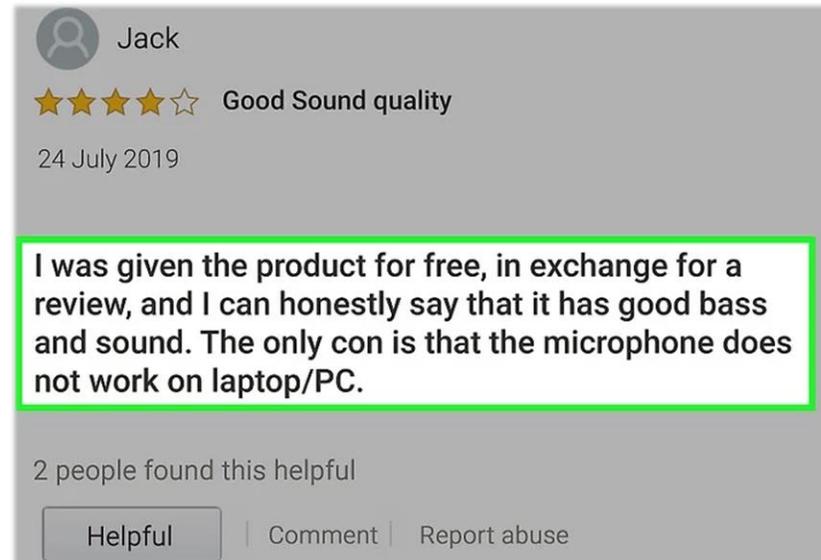
- **Opinion fraud (fake/spam review)**
- Financial fraud (fraudster/defaulters)



美团点评



Online Review Sites



Jack
★★★★☆ Good Sound quality
24 July 2019

I was given the product for free, in exchange for a review, and I can honestly say that it has good bass and sound. The only con is that the microphone does not work on laptop/PC.

2 people found this helpful

Helpful | Comment | Report abuse

Friend or Paid Reviewer



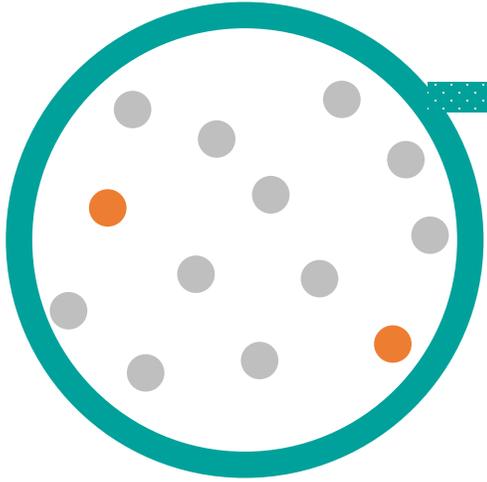
Rebecca
★★★★☆ pathetic
25 July 2019

This book ridiculous and a waste of time. Use this link <http://bit.ly/125> to buy "wiki book" instead

3 people found this helpful

Helpful | Comment | Report abuse

Rival or Enemy



Fraud

- Opinion fraud (fake/spam review)
- **Financial fraud (fraudster/defaulters)**



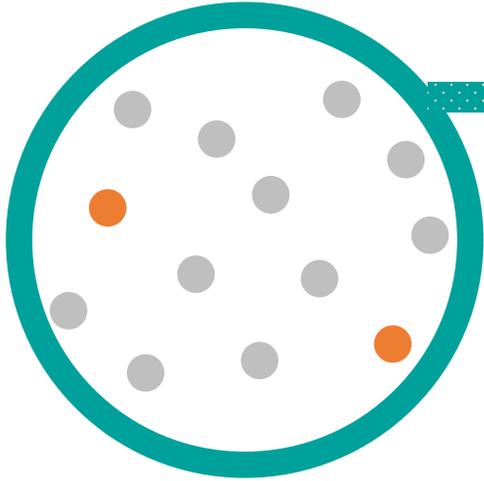
Credit Default



Identity Theft

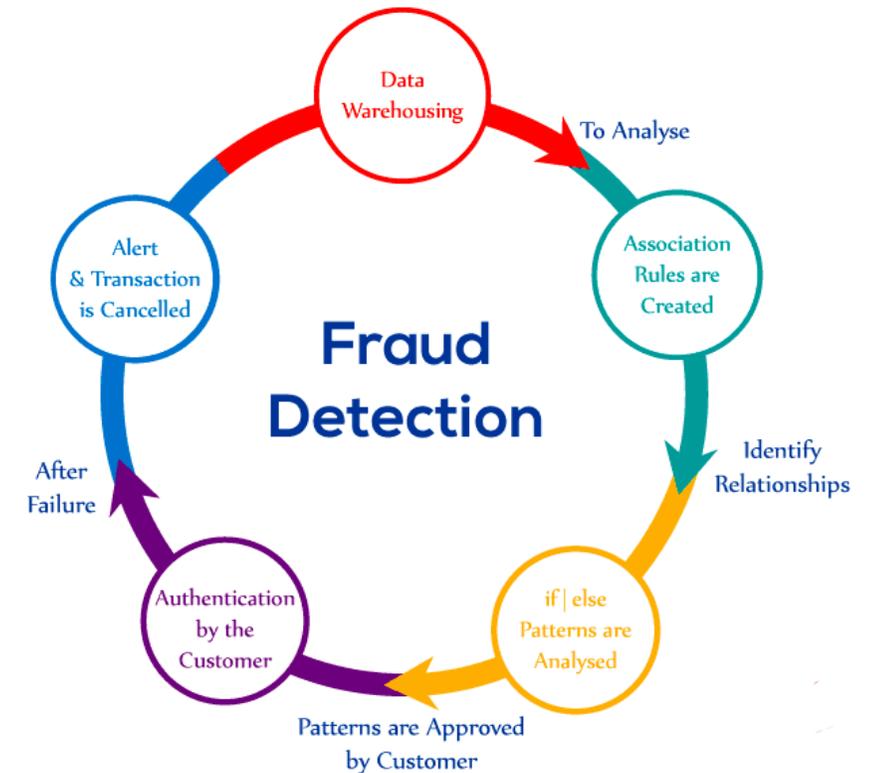
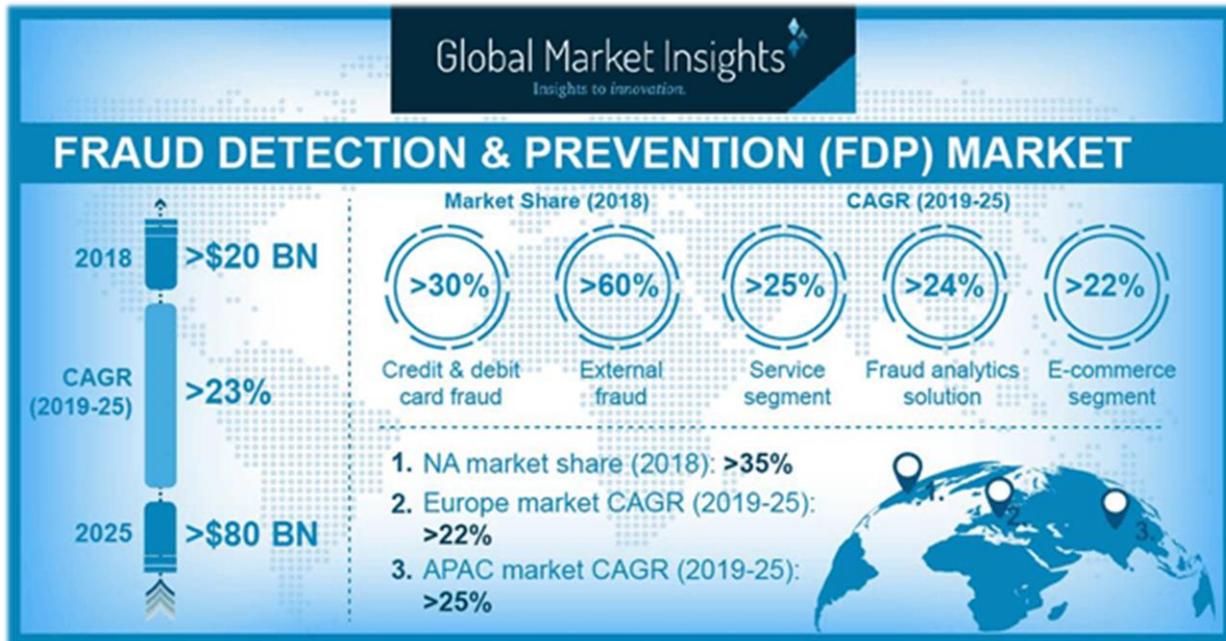


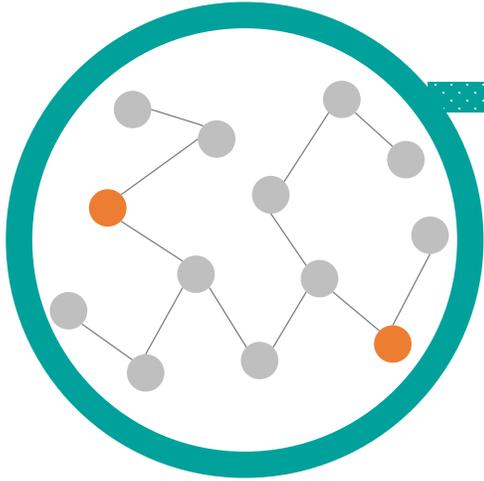
Tax Evasion



Fraud Detection

- A set of processes and analyses that allow businesses to identify and prevent unauthorized financial activity.



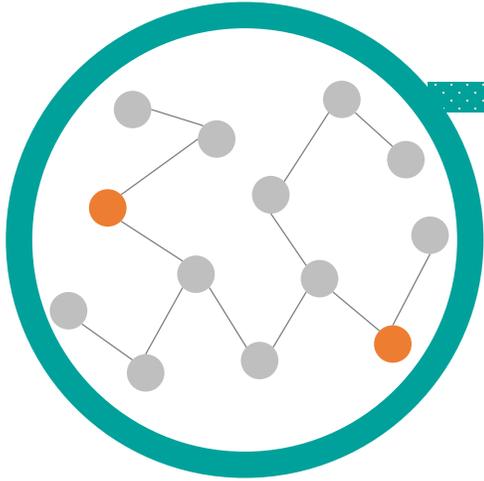


Graph-based Fraud Detection

- Relational data could be modeled as a graph
- Examples: product reviews

- **R-U-R** Reviews posted by the same **User**
- **R-S-R** Reviews under the same product with the same **Star** rating
- **R-T-R** Reviews under the same product in the same **monTh**

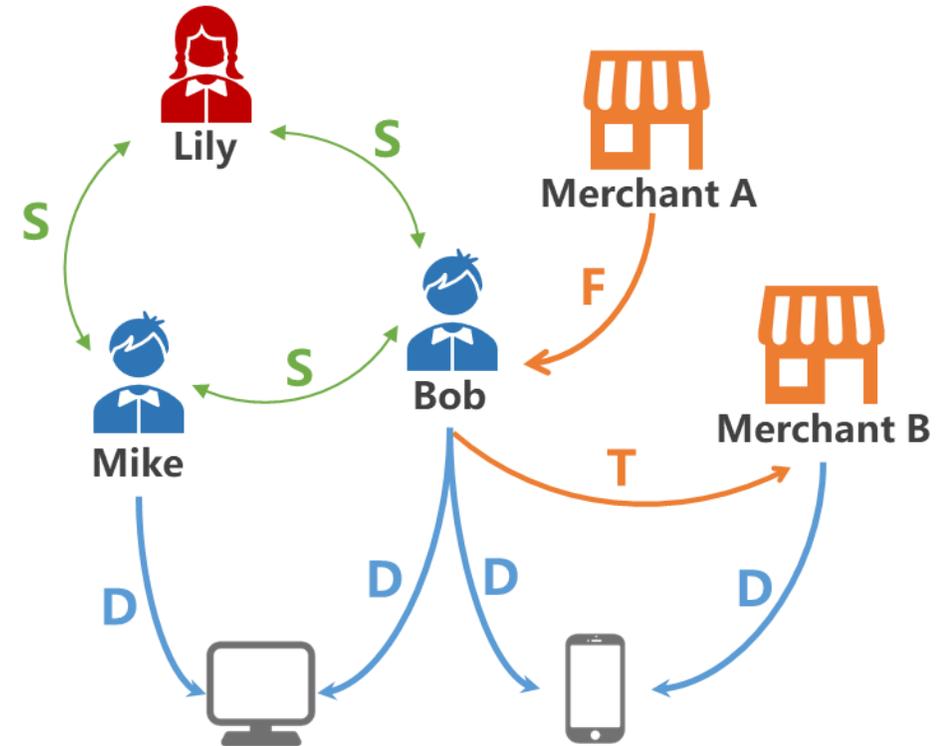


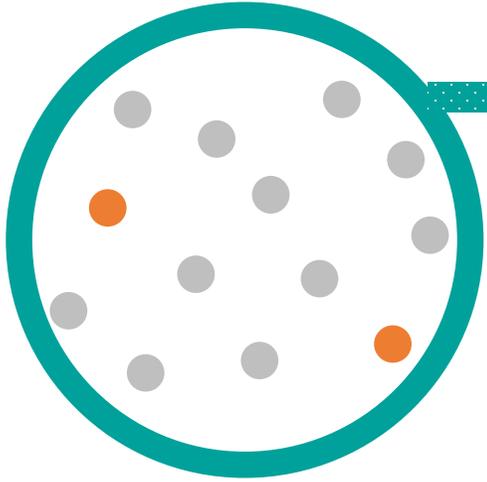


Graph-based Fraud Detection

- Relational data could be modeled as a graph
- Examples: financial scenario

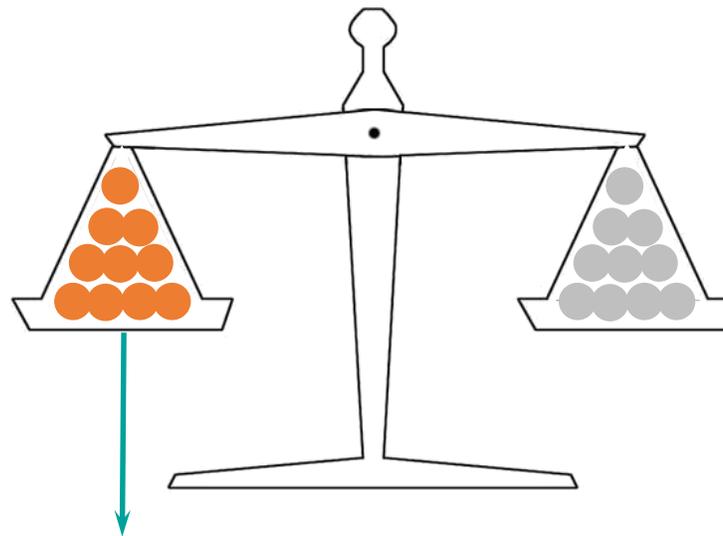
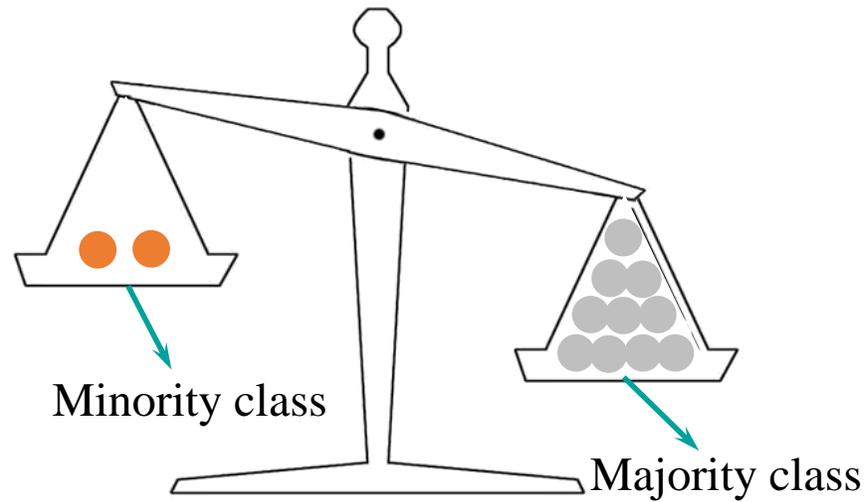
- **U-T-U** User **T**rades to another
- **U-D-U** Users log in the same **D**evice
- **U-F-U** User transfer **F**und to another
- **U-S-U** Users have **S**ocial relationships



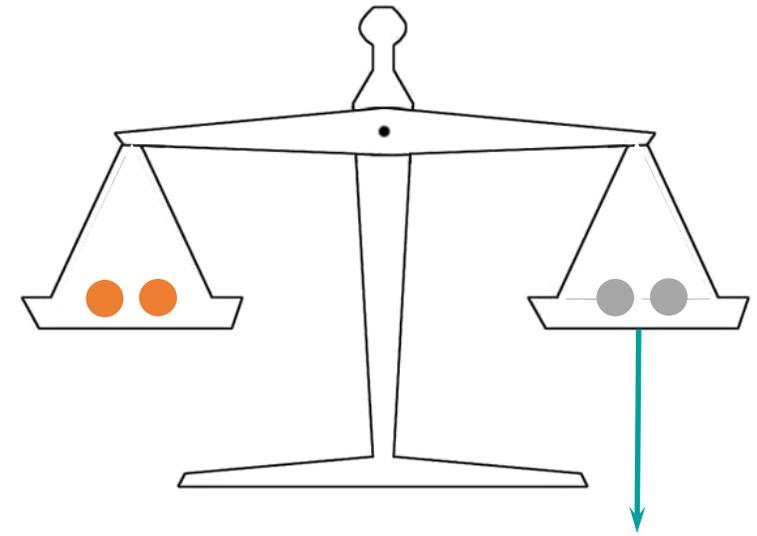


Class imbalance problem

- Only a small fraction of samples belong to the fraud class
- The trained model is easily biased to the majority class

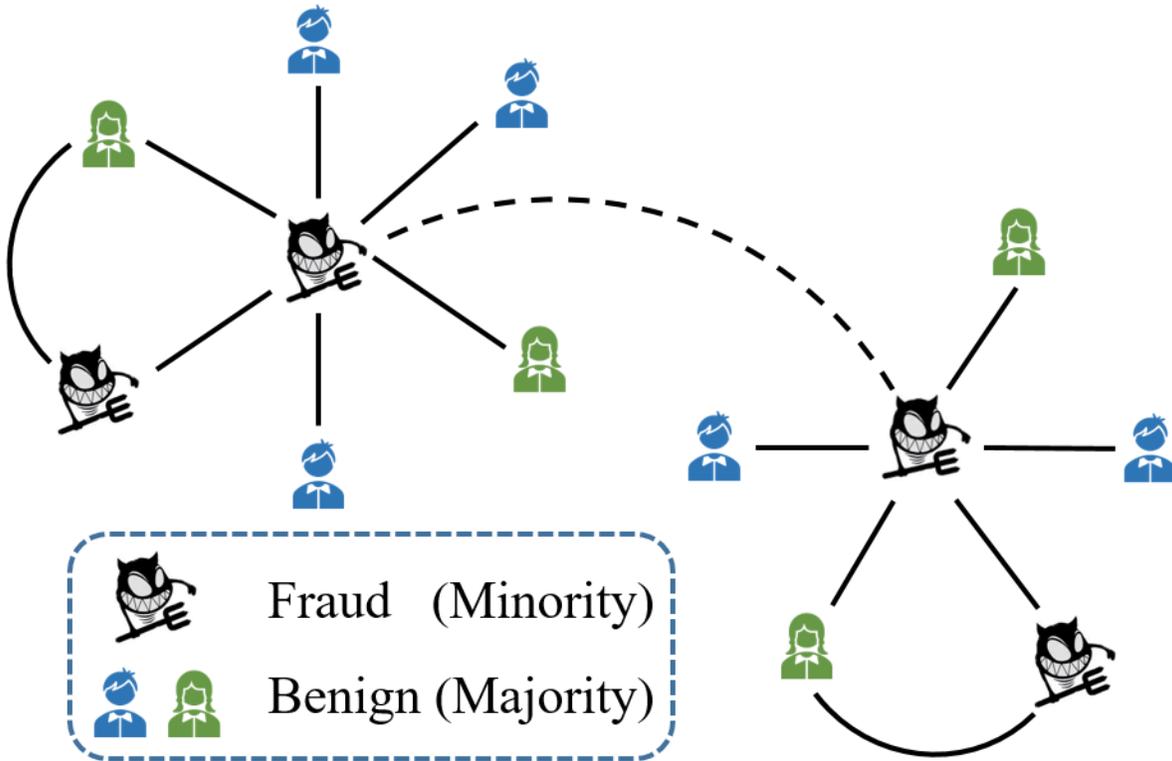


Over-sample the minority class
e.g. SMOTE, ADASYN, etc



Under-sample the majority class
e.g. TU, TRUST, etc.

Imbalanced Learning on Graphs

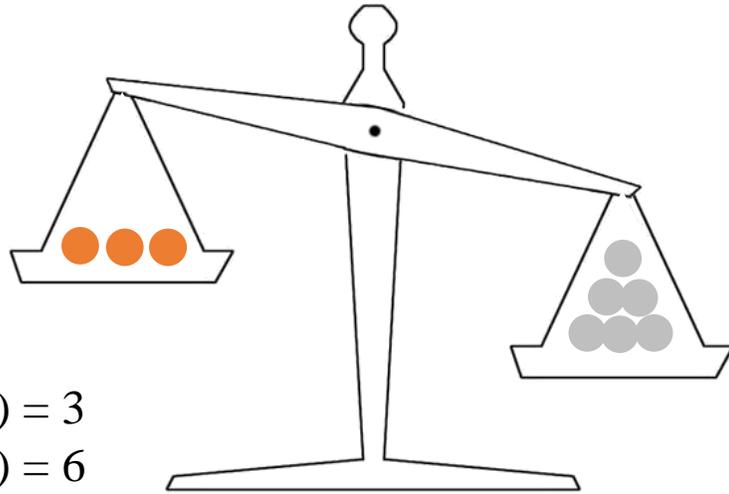


Challenges:

- **Camouflage:**
 - redundant links between fraudsters and benign users
 - lack necessary links among fraudsters
- **Message Aggregation:**
 - Most neighbors belong to the majority class
 - The prediction would be biased

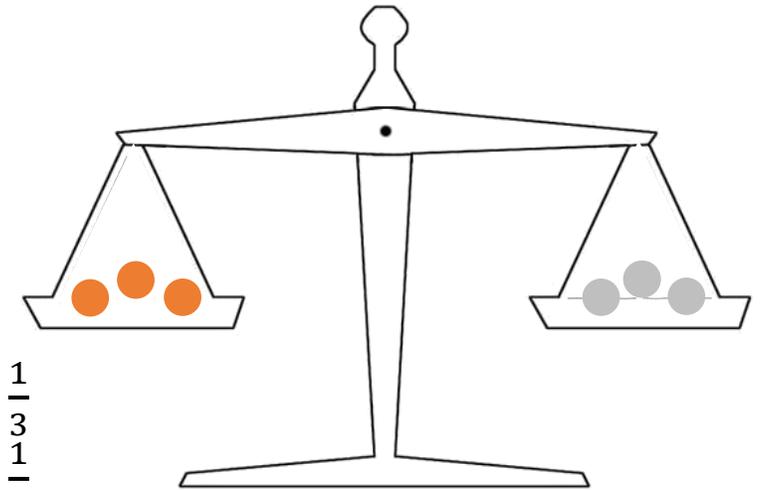
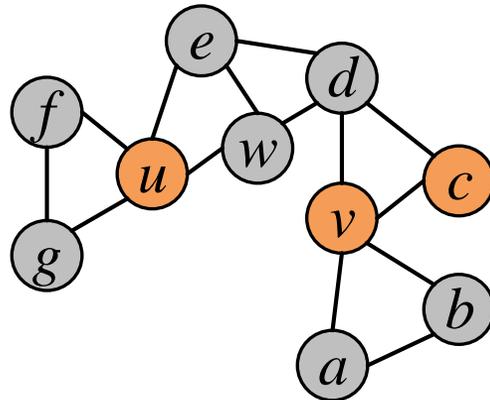
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➤ **Pick** nodes from the whole graph



LF(●) = 3
LF(●) = 6

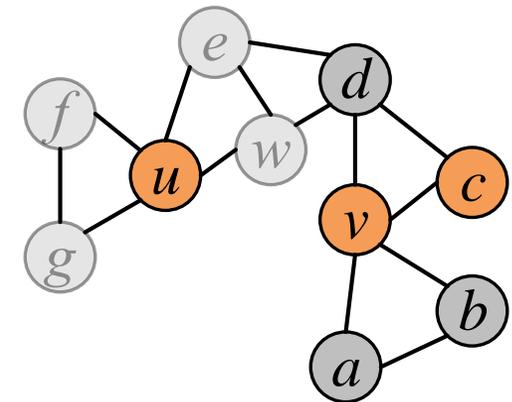
Label Frequency



$P(\bullet) = \frac{1}{3}$
 $P(\bullet) = \frac{1}{6}$

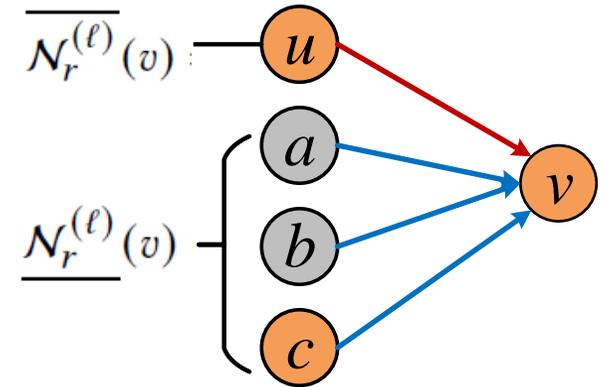
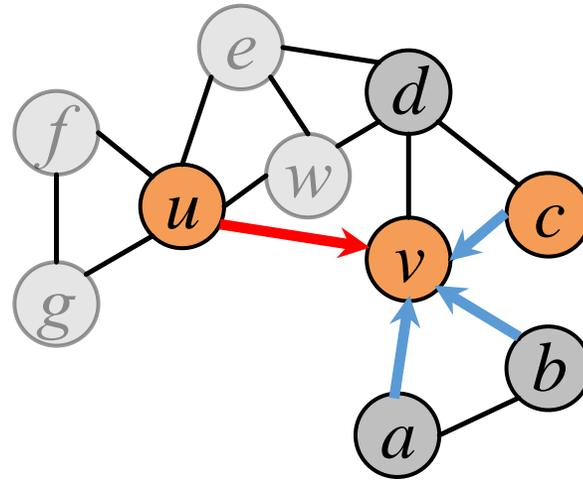
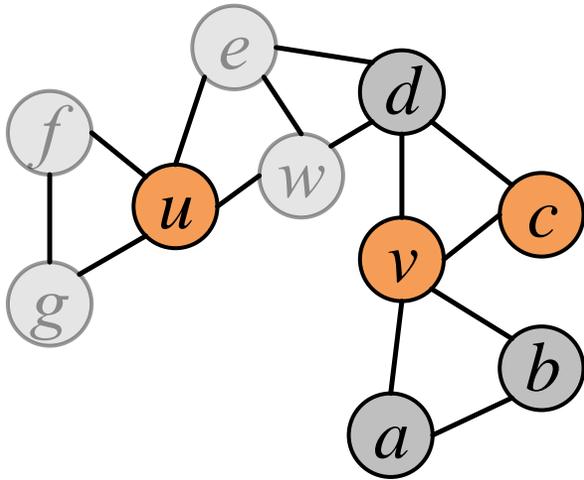
Sampling Probability

$$P(v) \propto \frac{\|\hat{A}(:, v)\|^2}{LF(C(v))}$$



➤ Choose neighbors for the minority class

- Over-sample neighbors of the minority class $\overline{\mathcal{N}}_r^{(\ell)}(v) = \{u \in \mathcal{V} | C(u) = C(v) \text{ and } \mathcal{D}_r^{(\ell)}(v, u) < \rho_+\}$



- Under-sample neighbors of both classes $\underline{\mathcal{N}}_r^{(\ell)}(v) = \{u \in \mathcal{V} | A_r(v, u) > 0 \text{ and } \mathcal{D}_r^{(\ell)}(v, u) < \rho_-\}$

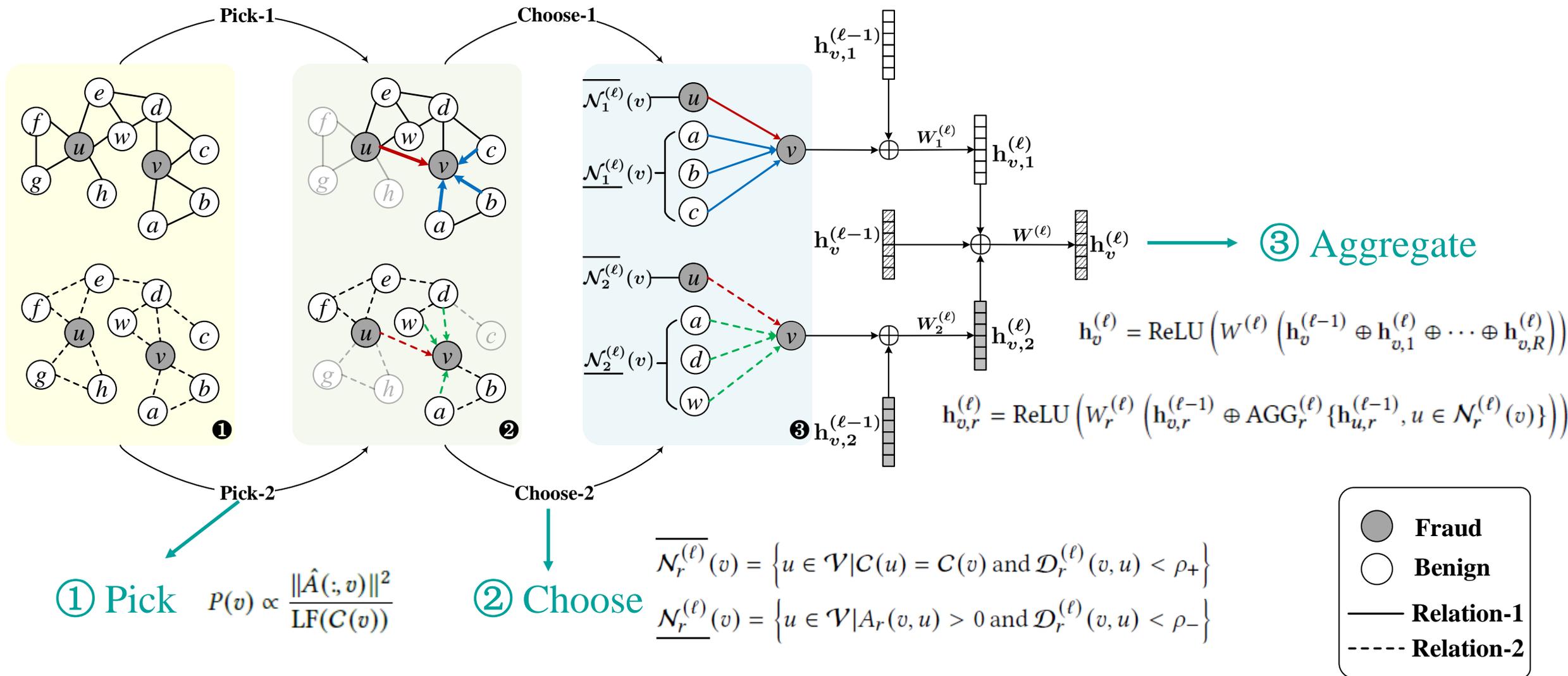
- For minority targets: $\mathcal{N}_r^{(\ell)}(v) = \underline{\mathcal{N}}_r^{(\ell)}(v) \cup \overline{\mathcal{N}}_r^{(\ell)}(v)$

- For majority targets: $\mathcal{N}_r^{(\ell)}(v) = \underline{\mathcal{N}}_r^{(\ell)}(v)$

$$\mathcal{D}_r^{(\ell)}(v, u) = \left\| D_r^{(\ell)}(\mathbf{h}_{v,r}^{(\ell)}) - D_r^{(\ell)}(\mathbf{h}_{u,r}^{(\ell)}) \right\|_1$$

$$D_r^{(\ell)}(\mathbf{h}_{v,r}^{(\ell)}) = \sigma(\mathbf{U}_r^{(\ell)} \mathbf{h}_{v,r}^{(\ell)})$$

➤ PC-GNN: Pick and Choose Graph Neural Network





➤ PC-GNN: Training

- Training the distance function

$$\mathcal{D}_r^{(\ell)}(v, u) = \left\| D_r^{(\ell)}(\mathbf{h}_{v,r}^{(\ell)}) - D_r^{(\ell)}(\mathbf{h}_{u,r}^{(\ell)}) \right\|_1$$

$$p_{v,r}^{(\ell)} = D_r^{(\ell)}(\mathbf{h}_{v,r}^{(\ell)})$$

$$\mathcal{L}_{\text{dist}} = - \sum_{\ell=1}^L \sum_{r=1}^R \sum_{v \in \mathcal{V}} \left[y_v \log p_{v,r}^{(\ell)} + (1 - y_v) \log (1 - p_{v,r}^{(\ell)}) \right]$$

- Training GNN framework

$$\mathbf{h}_{v,r}^{(\ell)} = \text{ReLU} \left(W_r^{(\ell)} \left(\mathbf{h}_{v,r}^{(\ell-1)} \oplus \text{AGG}_r^{(\ell)} \{ \mathbf{h}_{u,r}^{(\ell-1)}, u \in \mathcal{N}_r^{(\ell)}(v) \} \right) \right)$$

$$\mathbf{h}_v^{(\ell)} = \text{ReLU} \left(W^{(\ell)} \left(\mathbf{h}_v^{(\ell-1)} \oplus \mathbf{h}_{v,1}^{(\ell)} \oplus \dots \oplus \mathbf{h}_{v,R}^{(\ell)} \right) \right)$$

$$p_v = \text{MLP} \left(\mathbf{h}_v^{(L)} \right)$$

$$\mathcal{L}_{\text{gnn}} = - \sum_{v \in \mathcal{V}} [y_v \log p_v + (1 - y_v) \log(1 - p_v)]$$

- Overall loss function

$$\mathcal{L} = \mathcal{L}_{\text{gnn}} + \alpha \mathcal{L}_{\text{dist}}$$

➤ Background and Motivation

➤ Method – PC-GNN

➤ **Experiment**

- RQ1: Does PC-GNN outperform the state-of-the-art methods for graph-based anomaly detection?
- RQ2: How do the key components benefit the prediction?
- RQ3: What is the performance with respect to different training parameters?
- RQ4: If the proposed modules are applied to other GNN models, will it bring performance improvement?

➤ Conclusion and Future Work

➤ Public benchmark - Opinion fraud detection

- **YelpChi**: hotel and restaurant reviews on Yelp
- **Amazon**: product reviews under the Musical Instrument category

Dataset	#Node	#Edge	IR	Relations	#Relations
YelpChi	45,954	3,846,979	5.9	R-U-R	49,315
				R-S-R	3,402,743
				R-T-R	573,616
Amazon	11,944	4,398,392	13.5	U-P-U	175,608
				U-S-U	3,566,479
				U-V-U	1,036,737

➤ Real-world dataset - Financial fraud detection

- Provided by Alibaba Group
- **M7** collects users from from 2018/07/01 to 2018/07/31
- **M9** collects users from from 2018/09/01 to 2018/09/30

Dataset	#Node	#Edge	IR	Relations	#Relations
M7	188,673	2,239,344	118.4	U-T-U	2,179,770
				U-D-U	28,630
				U-F-U	24,724
				U-S-U	6,220
M9	253,221	5,568,580	141.5	U-T-U	5,483,056
				U-D-U	40,354
				U-F-U	36,644
				U-S-U	8,526

➤ Train/Valid/Test:

- 40%/20%/40%



➤ Compared methods

- **GCN, GAT:** traditional GNNs
- **DR-GCN:** dual-regularized GCN for imbalanced classification
- **GraphSAGE, GraphSAINT:** sampling-based GNNs
- **GraphConsis, CARE-GNN:** SOTA for graph-based fraud detection
- **PC-GNN_P, PC-GNN_C:** Model with Pick and Choose removed for ablation study

➤ Metrics

- **F1-macro: macro** average of **F1**-score of each class
- **AUC:** Area Under the ROC Curve
- **GMean: Geometric Mean** of True Positive Rate (TPR) and True Negative Rate (TNR)



➤ RQ1: Does PC-GNN outperform the state-of-the-art methods for graph-based anomaly detection?

➤ Compared with state-of-the-art CARE-GNN_[CIKM'20]

- AUC improvement 3.6%~5.2%
- GMean improvement 0.6%~3.7%

Method	Dataset	YelpChi			Amazon		
	Metric	F1-macro	AUC	GMean	F1-macro	AUC	GMean
Baselines	GCN	0.5620±0.0067	0.5983±0.0049	0.4365±0.0262	0.6486±0.0694	0.8369±0.0125	0.5718±0.1951
	GAT	0.4879±0.0230	0.5715±0.0029	0.1659±0.0789	0.6464±0.0387	0.8102±0.0179	0.6675±0.1345
	DR-GCN	0.5523±0.0231	0.5921±0.0195	0.4038±0.0742	0.6488±0.0364	0.8295±0.0079	0.5357±0.1077
	GraphSAGE	0.4405±0.1066	0.5439±0.0025	0.2589±0.1864	0.6416±0.0079	0.7589±0.0046	0.5949±0.0349
	GraphSAINT	0.5960±0.0038	0.6999±0.0029	0.5908±0.0298	0.7626±0.0032	0.8701±0.0025	0.7963±0.0091
	GraphConsis	0.5870±0.0200	0.6983±0.0302	0.5857±0.0385	0.7512±0.0325	0.8741±0.0334	0.7677±0.0486
Ablation	CARE-GNN	0.6332±0.0094	0.7619±0.0292	0.6791±0.0359	0.8990±0.0073	0.9067±0.1115	0.8962±0.0018
	PC-GNN _{\P}	0.5136±0.0147	0.7844±0.0013	0.2336±0.0356	0.9158±0.0024	0.9469±0.0018	0.8782±0.0068
	PC-GNN _{\C}	0.6634±0.0058	0.7847±0.0021	0.6258±0.0378	0.8929±0.0171	0.9529±0.0035	0.9006±0.0045
Ours	PC-GNN	0.6300±0.0230	0.7987±0.0014	0.7160±0.0130	0.8956±0.0077	0.9586±0.0014	0.9030±0.0044



➤ Compared with state-of-the-art CARE-GNN_[CIKM'20]

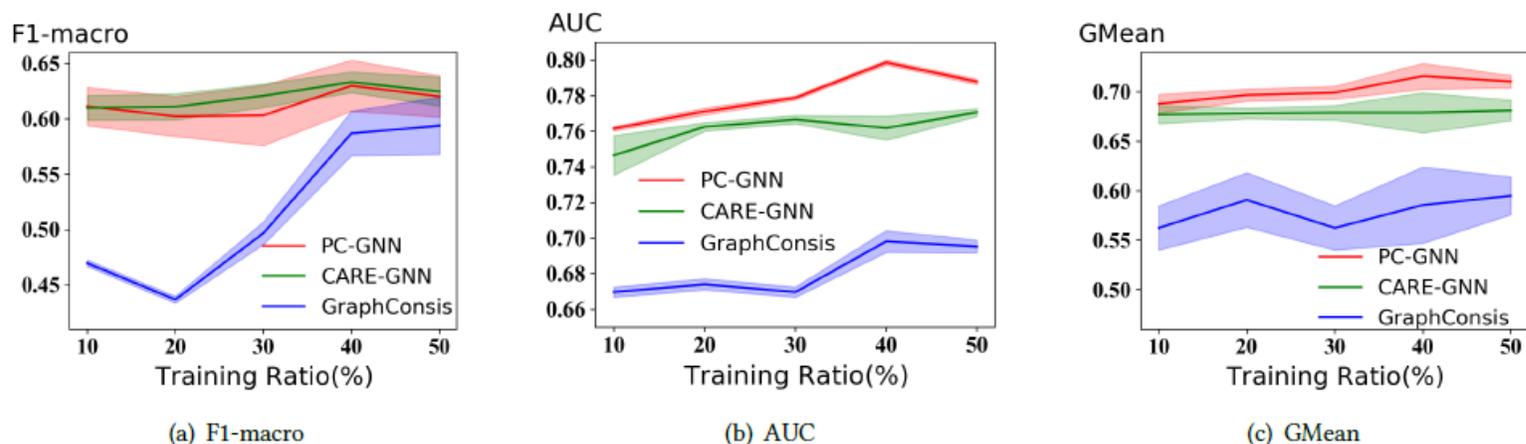
- AUC improvement 2.6%~3.5%
- GMean improvement 28.4%~31.9%

Method	Dataset	M7			M9		
	Metric	F1-macro	AUC	GMean	F1-macro	AUC	GMean
Baselines	GCN	0.3108±0.0256	0.6107±0.0041	0.5456±0.0159	0.3016±0.0574	0.5790±0.0040	0.5241±0.0422
	GAT	0.2746±0.0168	0.6083±0.0149	0.5016±0.0168	0.2698±0.0069	0.5647±0.0069	0.4354±0.0346
	DR-GCN	0.3070±0.0232	0.7195±0.0208	0.5647±0.0403	0.5055±0.0012	0.6637±0.0236	0.3106±0.0417
	GraphSAGE	0.5186±0.0030	0.6790±0.0029	0.1605±0.0132	0.5020±0.0026	0.6342±0.0040	0.0525±0.0362
	GraphSAINT	0.5149±0.0036	0.6915±0.0068	0.2547±0.0459	0.5018±0.0019	0.6587±0.0049	0.1864±0.0354
	GraphConsis	0.5236±0.0087	0.6826±0.0049	0.2734±0.0548	0.5124±0.0043	0.6743±0.0076	0.2302±0.0467
	CARE-GNN	0.5578±0.0015	0.7836±0.0020	0.3451±0.0098	0.5361±0.0035	0.7579±0.0060	0.2908±0.0294
Ablation	PC-GNN _{\P}	0.4979±0.0000	0.7434±0.0042	0.0000±0.0000	0.4982±0.0000	0.6575±0.0069	0.0000±0.0000
	PC-GNN _{\C}	0.5735±0.0017	0.8132±0.0031	0.4362±0.0254	0.5353±0.0028	0.7668±0.0038	0.3138±0.0387
Ours	PC-GNN	0.5749±0.0044	0.8192±0.0032	0.6645±0.0422	0.5370±0.0021	0.7847±0.0019	0.5740±0.0391

➤ RQ2: How do the key components benefit the prediction?



➤RQ3: What is the performance with respect to different training parameters?



➤RQ4: If the proposed modules are applied to other GNN models, will it bring performance improvement?

Dataset	YelpChi			Amazon		
	F1-macro	AUC	GMean	F1-macro	AUC	GMean
GCN	0.4645±0.0033	0.5983±0.0049	0.0483±0.0373	0.5297±0.0539	0.8369±0.0125	0.1904±0.1716
GCN(T)	0.5620±0.0067	0.5983±0.0049	0.4365±0.0262	0.6486±0.0694	0.8369±0.0125	0.5718±0.1951
GCN(P)	0.5540±0.0275	0.6122±0.0643	0.5114±0.0107	0.7138±0.0086	0.8773±0.0027	0.7823±0.0374
GraphSAGE	0.4608±0.0000	0.5439±0.0025	0.0000±0.0000	0.4751±0.0000	0.7589±0.0046	0.0000±0.0000
GraphSAGE(T)	0.4405±0.1066	0.5439±0.0025	0.2589±0.1864	0.6416±0.0079	0.7589±0.0046	0.5949±0.0349
GraphSAGE(P)	0.6178±0.0286	0.7765±0.0025	0.6952±0.0176	0.5831±0.0227	0.7627±0.0097	0.6993±0.0081

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➤ Conclusion

- We propose a GNN-based imbalanced learning method named PC-GNN to solve the class imbalance problem in graph-based fraud detection
- Experiments on two benchmark opinion fraud datasets and two real-world financial fraud datasets demonstrate the effectiveness of the proposed framework.

➤ Future Work

- Graph structure learning for imbalanced graph data

Thanks for listening!

If you have any question, feel free to contact us at

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Paper and slides are available at

<https://ponderly.github.io/>